



Summit planning underway

Block out your diary now for the 2004 Wellbeing Collaboration Summit!

The summit will be held over two mornings in April and May 2004, to allow participants to digest and discuss the material and information provided.

Wellbeing Collaboration project manager Mark Allen said the second summit was an opportunity to build on achievements to date.

“Looking back is satisfying,” he said. “Significant progress was made during 2003 in all aspects of the Wellbeing Collaboration Project.”

“However it will have been 18 months since we last got together and we need to consolidate what we have learned.

“This summit will allow us to get closer to a true collective understanding of the collaborative and individual wellbeing work happening or needed in Waitakere.

The Summit will be held over two mornings three weeks apart. The first session will involve presentations, updates and discussion to gain a ‘collective picture’ of what is happening in Waitakere and what can be done in the future—collectively or individually.

The second morning allow participants to respond having had time to digest the information from the first discussion, the Wellbeing Report, and in light of their parent organisations or agencies policies and priorities.

“By splitting the sessions, participants will be able to speak with knowledge and understanding about what’s happening within their organisations and about ways in which they can contribute to improving the wellbeing of Waitakere — either collectively or individually.

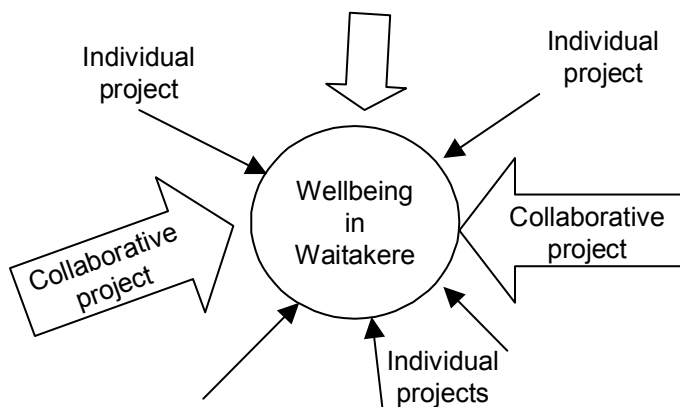
There were about 170 attendees from 70 at the last summit, Mr Allen said.

“We want more people from more organisations — so put it in your diary now!”



Remember this? 2004 will be bigger and better! Comments received last time... *“This event was great for establishing & strengthening of networks and was well organised. Compliments all round!”*

Collective approach and understanding



Wellbeing Collaboration Summit 2004

Kelston Community Centre
Tuesday April 23—morning
Tuesday May 14—morning

Details will be mailed out soon or available from the WCC website.

Visit the Wellbeing Collaboration Project’s Website - look up the Partnerships menu on the left hand side—or go to:
<http://www.waitakere.govt.nz/OurPar/collabproj.asp>



New style for "Wellbeing Report"

A new style Wellbeing Report for Waitakere City will be available early this year in preparation for the Wellbeing Collaboration Summit.

The last full Wellbeing Report, published in 1998, focussed on the four key areas education, health, housing and income. The 1999 update did not include any statistical information.

The next WCC Wellbeing Report will be considerably broader, reflecting the Collaboration Project objectives and an increasing recognition of the need to acknowledge linkages between issues.

The report, being produced by the Waitakere Wellbeing Collaboration Strategy Group, will review both qualitative and quantitative information about what's happening in Waitakere City now, over a wide range of areas.

The information compiled will contribute to a better collective understanding of Waitakere's situations. A key to this is providing the data and information in ways that enable comparisons between national information and statistics.

In addition, having such information documented and available statistically will provide a sound platform for agencies when seeking national and regional resourcing or funding for Waitakere.

Agencies can then advocate nationally and plan locally, supported by sound information and data.

Building on and linking to other reports

The report will link to and localise information from the recently released Quality of Life report. This will assist all three sectors of the collaboration initiative (government, Waitakere City Council and community agencies) in their own business planning processes and reports.

For example, it will link with the WCC Long Term Council Community Plan, Ministry of Social Development's Social Report, and Waitakere City's Child and Youth Snapshot - the local service mapping project by Child Youth and Family.

Collaboration Project Manager Mark Allen said it was a "working example of collaborative planning".

"Instead of different agencies gathering the same information and reporting or publishing them separately, the vision is for one report bringing them all together, being used by all agencies individually and collectively, reducing duplication."

Alex Woodley, a consultant from Point Research began gathering information in November 2003.

Mapping and Online

The report project is also looking at presenting the data and information through two other methods - Maps and Online.

The Mapping component will provide data in the form of maps, enabling local comparisons and identifying gaps. The Online component will provide additional and timely information electronically and will link to a wider Waitakere website portal project.



A Waitakere website portal workshop in December 2003.



How well are we doing?

Evaluation of the outcomes and processes used to achieve those is a key objective of the Wellbeing Collaboration process. To achieve this three forms of evaluation are planned. Below are explanations and/or examples.

Processes.

Are our processes working?
Are our methods, timeframes and links to other processes working?

- Three Calls to Action projects have been evaluated.



Achieving Our Calls to Action

Are we achieving our calls to action? Are we making a difference to those areas?

This will require long-term evaluation.

Individual project evaluations.

What have we achieved?

- Inclusion checklist produced
- Waitakere Ethnic Board set up
- Early Childhood Education Forum held
- etc

For more information on evaluation contact Mark Allen, Collaboration Project Manager. See back page for details.



“Call to Action” updates

Integrated approach to ESOL -

English for Speakers of Other Languages

A directory is being developed for providers, about providers.

This will identify the location of providers in Waitakere City and the level of service they're providing. When a learner approaches a provider who is unable to meet their needs, they can then use the directory to identify a more appropriate provider for the service required.

Development of the directory is in the final stages, and it should be produced for the 2004 academic year.

For further information contact Tania Jones, Waitakere Employment and Skills Project. Ph 09 837 1855; fax 09 837 1877

New Out West (NOW)

At the last meeting of the year members received a number of useful presentations. These included Sally Ewer on Work and Income NZ's refuge and migrant strategy and Raymond Wong (NZ Police).

Raymond discussed police use of the Language Line (a telephone-based translation service) and the development of a phrase book for front line officers. He also offered community seminars to encourage people to feel comfortable reporting to or working with police, encouraging volunteer involvement, and encouraging people from other ethnic groups to join up.

The next meeting for NOW is on 24 February 2004.

For further information contact Monica Sharma, Waitakere City Council, Ph 09 836 8000, ext 8417.

Violence is Reduced

Training Home Visitors. The steering group has met three times and has a number of tasks in progress. The last meeting looked at a draft letter and brief questionnaire to be sent to training providers. They also discussed the capacity of DVC for community training, and the need to talk with

Pacific Island and Maori caucuses about how they would like to approach training.

A Community Training Plan has been drafted with further information being gathered before it is completed. The group is also considering developing a policy template similar to that developed by Plunket.

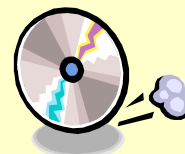
Multi-Agency Intervention Project. Still in the initial stages, this project is being scoped out and discussions with NZ Police are continuing. More work will be undertaken before the project team reports back to the wider group.

For further information contact Helen Jones, Co-ordinator Waitakere Anti Violence Essential Services (WAVES)

Every Child Has A Plan

One purpose of the Waitakere Employment and Skills Project is to remedy the skill gap between school leavers' capabilities and the demand for skilled employees in the Waitakere community.

An information and communication programme has been developed to raise awareness of local employment opportunities, the skills in demand and development pathways—from a demand-led perspective.



The production of a DVD, the first part of the programme, highlights nine Waitakere industries and people's stories within them. The goal is to motivate, enthuse, and educate young Waitakere people about their vocational and employment options and decisions. The DVD will be launched into all Waitakere Secondary schools in early 2004.

As well as the DVD material will be developed detailing the pathways school leavers can follow to enter each industry and the opportunities for further training and career progression within those industries.

For further information contact Tania Jones, Waitakere Employment and Skills Project Ph 09 837 1855 Fax 09 837 1877

Waitakere Wellbeing Collaboration Project in a nutshell

The Wellbeing Collaboration Project is an initiative to facilitate government, community and Waitakere City Council to identify collaborative focus areas and projects and to facilitate joint actions and planning.



It is financially supported by the Ministry of Social Development, Ministry of Health, Community Employment Group, Dept. of Child, Youth & Family, Waitakere City Council, Waitemata District Health Board, Te Puni Kokiri, & Housing NZ Corporation.



Life in our big cities — The 2003 Quality of Life Report

The 2003 Quality of Life report, published in October, provides a snapshot of life in urban New Zealand.

This report looks at the eight largest cities in New Zealand, including Waitakere, showing the links between social, economic, environmental and cultural wellbeing, and how all this impacts on people's quality of life.

Available widely, it will be a useful planning tool, allowing comparisons between the main urban centres.



The report will be beneficial in evaluating the overall Collaboration project.

It highlights key trends and issues and identifies how the collaboration project has or can contribute to delivering positive outcomes for our city.

The report highlighted the inter-relationship between

outcomes and stressed the fact that no single agency or intervention was likely to solve the issues faced by cities.

Though this report highlights differences between cities, comparisons should not be made without an understanding of the greater context of the

results—including the unique make-up of each city. It should also be understood that outcomes in one city may have an effect on another, particularly between cities located within the same region.

An excerpt from the Quality of Life report:

“Collaboration between local government, central government, iwi/Maori and private sector agencies could significantly improve outcomes for our communities and residents.

As a democratically accountable body representing geographic communities, city councils are well placed to broker co-ordination and collaboration between sectors within their cities.”

(Quality of Life in New Zealand's Eight Largest Cities 2003. P162)

www.bigcities.govt.nz

Some interesting facts from the report:

- More than 40% of city residents shifted address in the last five years
- Ethnic diversity is increasing in cities in comparison to the rest of NZ
- Te reo Maori is spoken by few people in the cities (excluding Manukau) than in the rest of NZ
- The number of households in Waitakere grew by 10% more than the whole of NZ from 1991 to 2001
- Waitakere continues to have a larger proportion of students in lower decile schools (57.3)

Useful websites!

- ◆ **NEW!** The 2003 **Quality of Life Report** based on the 8 largest cities of NZ:
www.bigcities.govt.nz
- ◆ For the latest **census information** on Waitakere City, its suburbs, employment, ethnicity, employment & education:
www.waitakere.govt.nz/AbtCit/ps/index.asp
- ◆ Also available on the WCC Website is information on Community Grants:
www.waitakere.govt.nz/CnlSer/fn/index.asp
- ◆ An interesting site for **US Social Policy resources** and links to projects is:
www.libraries.cua.edu/irsocpol.html
- ◆ Trying to find that central or local **Government agency** or service on the web? Try:
www.govt.nz

For enquiries on the project or to receive this newsletter, contact:

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