



WAITAKERE LIBRARY
& INFORMATION SERVICES

*Ngā Kākano
Mātauranga
O Waitākere*



Finding Common Ground

National Forum on Public Libraries and Diversity

Auckland Central City Library, Auckland

24-25 August 2008

Day One - 24 August 2008 (Sunday)

Venue: Waitemata Room
Auckland Central City Library
44 - 46 Lorne Street, Auckland

1.00 pm-1.30 pm	Powhiri
1.30pm-2.00 pm	Introductions
2.00pm-2.30 pm	Tea break
2.30pm-3.30 pm	<p>ESOL: challenges in bridging the gaps for migrants.</p> <p>ESOL HOME TUTORS</p> <p>Is New Zealand's Largest settlement Agency, it is community-based, and offers a range of English language and social support services to adult migrants and refugee New Zealanders from non-English speaking backgrounds.</p> <p>A network of 22 ESOL Home Tutors centres throughout the country, many in locations where there is no other English language tuition, offers programmes that help bridge language and social isolation barriers faced by new residents.</p> <p>Each year, 3,000 volunteer ESOL home tutors reach out to help over 7,000 new New Zealanders cope with resettling in this country</p> <p>Keynote Speaker: Nicola Sutton Co-ordinator and literacy teacher</p>

Day Two-25 August 2008 (Monday)

**Venue: Waitemata Room
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9.00am-10.30am	Community Outreach: One Step Leads to Another Originally, from the Netherlands, Ada knows what it is like to start a new life in New Zealand. She will share some of her community outreach projects at Wellington City Libraries and will give you tips on how to network effectively. Her aim is for all people to feel comfortable to come to the library. Activity: You know the tune, you know the actions, but do you know..... Her enthusiasm is contagious, you will leave inspired! Keynote Speaker: Ada Nally Multicultural Community Customer Specialist Wellington City Libraries
10.30- 11.00am	Tea break
11.00-12.00pm	<i>E so'o le fau i le fau: a fine mat is woven from many threads. Pasifika services, a personal view.</i> A founder member of Pasifika Information Management Network (PIMN) group and librarian, Judy McFall McCaffery, has a wealth of experience and knowledge of developing services for Pasifika communities. Pasifika people's perception and attitudes towards libraries impact on service delivery and usage. Hear Judy share strategies of services delivery to Pasifika communities, including attracting more Pasifika to the profession, development and future plans of Pasifika Information Management group. Suggested ways forward together will be of interest to all communities in finding common ground in the Library. Keynote Speaker: Judy McFall McCaffery Pasifika Liaison Librarian Maori and Pasifika Information Services The University of Auckland
12.00-1.00 pm	Maintaining Neutral Ground An examination of five different Multicultural events Parrill Stribling has spent the majority of his life outside the USA. He has taught in North Africa, Europe, the Middle East, Nepal, Japan, and new Zealand. He has studied in The States and Europe. He received a Ph.D. from University of Nottingham in Educational Psychology. He has conducted quantitative research, written articles and given presentations on ESL / EFL language learning particularly Attitudes towards learning. He has been a librarian for one year and three months The presentation is maintaining neutral ground is a comparison of five events that he was responsible for during his first year as a Multicultural Librarian. Some of the aspects of these gatherings are that he has compared the characteristics of the event, show how the elements of each particular event were dissimilar, how they were organized, the difficulties and advantages of event. This is a qualitative presentation. It is subjective and he will give some observations he has learned from these gatherings. Keynote Speaker: Parrill Stribling

	Multicultural Services Librarian Palmerston North City Library
1.00-2.00 pm	Lunch
2.00-3.00 pm	Elgar Adult learning and literacy session Panel discussion to include speakers from Auckland City Libraries, North Shore Libraries and Waitakere Libraries and Information Services. Keynote Speaker: Jennifer Marshall: Community librarian
3.05-3.35 pm	Auckland Interfaith Project - religious diversity This workshop will be an opportunity for participants to explore issues around local government working with communities to support interfaith initiatives and activities. Local government is uniquely positioned to do this work as Aotearoa/New Zealand's demography undergoes rapid change. Promoting and supporting Interfaith dialogue and approaches is a core part of working with diversity and towards the growth of strong, healthy communities that are characterised by understanding, empathy and goodwill. Using the Auckland City Interfaith Project as a starting point the workshop will look at how international, national and regional initiatives play a role as well as how local government can work alongside and support grassroots community approaches and initiatives. The workshop will also look at collaborative approaches to this work and discuss the different roles of local and central government, other agencies, faith groups and community groups. The workshop will be interactive and will provide an opportunity to discuss the challenges and successes of this work. Keynote Speaker: Abigail Vogt Programme advisor - diversity Community services
3.35-4.00 pm	Closing comments
4.00pm onwards	Library tour of Auckland Central City Library Limited Numbers – Please RSVP by lunch time 1.00pm

The programme is strongly supported by

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