



## NOTICE OF SPECIAL MEETING

# COUNCIL

I hereby give notice that pursuant to Standing Order 14.1(b)(i) a Special Meeting of the Council will be held on:-

**DATE:**        **Tuesday,        17 September 2002**        **TIME:**        **9.30 am**

**VENUE:**        **Civic Centre, 6 Waipareira Avenue, Lincoln, Waitakere City**

to consider:

- a)     the Strategic Review;
  - b)     the Potential Purchase and Development of Land in Henderson;
- and to take any necessary action connected therewith.

11 September 2002

Sharon Simiona  
**COMMITTEE SECRETARY**

Telephone (09) 836 8000 extn 8820

### **MEMBERSHIP:**

Mayor	RA	Harvey, QSO, JP
Deputy Mayor	CA	Stone
Councillors	DQ	Battersby, JP
	BA	Brady, JP
	JM	Clews, QSO, JP
	RP	Dallow, QPM, JP
	AC	Fenton
	OE	Hoskin, JP
	PA	Hulse
	JP	Lawley
	GE	Nash, JP
	VS	Neeson, JP
	GB	Presland
	GW	Russell
	DA	Yates, JP

(Quorum 8 members)

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(The reports and recommendations contained in all agendas are reports and recommendations only and are not to be construed, in any way, as Council policy until adopted.)

**AGENDA FOR A SPECIAL MEETING OF THE COUNCIL (VARIOUS) TO BE  
HELD IN THE CIVIC CENTRE, 6 WAIPAREIRA AVENUE, LINCOLN,  
WAITAKERE CITY, ON TUESDAY, 17 SEPTEMBER 2002  
COMMENCING AT 9.30 AM.**

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**AGENDA FOR A SPECIAL MEETING OF THE COUNCIL (VARIOUS) TO BE HELD IN THE CIVIC CENTRE, 6 WAIPAREIRA AVENUE, LINCOLN, WAITAKERE CITY, ON TUESDAY, 17 SEPTEMBER 2002 COMMENCING AT 9.30 AM.**

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**1 APOLOGIES**



**2 STRATEGIC REVIEW: COMMUNITY CONSULTATION RESULTS**

**PURPOSE OF THE REPORT**

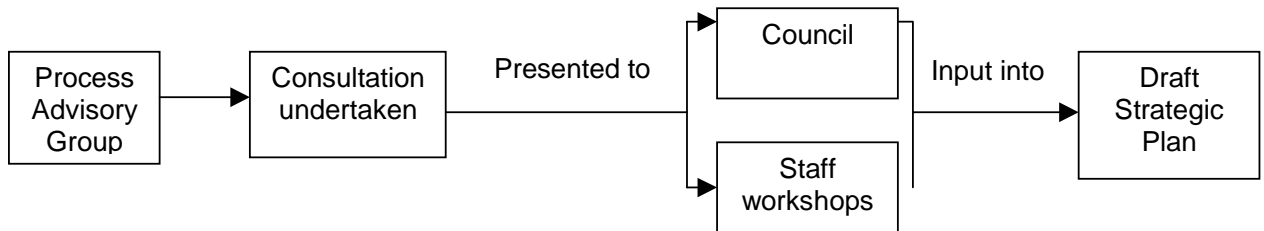
This report summarises the findings of the consultation undertaken as a component of the 10-year Strategic Review. The results of this consultation provide some indication of the communities' priorities. It is intended that these results be used by Council to guide this decision-making on the Strategic Plan. The consultation to date has involved around 738 residents of the City, with 3176 residents also taking part in the Household Survey.

**BACKGROUND**

The community consultation plan for the Strategic Review was developed in consultation with the Process Advisory Group. This group of nominated community leaders were brought together specifically to provide guidance on the best means of consulting with the City's communities. After discussions with this group key principles were defined for the consultation process:

- speak to communities we do not normally speak to;
- take the consultation to the community;
- make consultation specific to the needs of each community group;
- combine processes where possible to prevent overload on communities.

**Consultation Process**



## SUMMARY OF CONSULTATION

Community	Consultation method	Timeframe	Approx. numbers
Maori	Hui	7 September 2002	Not available to date
Youth	Video interviews at youth events	July 2002	90
	Focus group at Henderson High School	August 2002	25
	Focus group at Te Atatu Intermediate School	September 2002	25 to date
	Konini, Glen Eden, Sunnyvale Primary Schools to write letters	September 2002	
	Youth Council meeting	August 2002	
Older Adult	Focus group	30 July 2002	5
Pacific Peoples	Attended PIAB review meetings	July 2002	100
Chinese	Translated questionnaire	July 2002	32
General Public	Display boards at community places/events	May 2002	344
Written submissions	Strategic Review option on Annual Plan submission forms	May 2002	117
Household survey	Annual survey to each household	July 2002	3176

## RESULTS OF CONSULTATION

### Maori

A Community Hui took place on 7 September 2002. Results will be presented at 17 September meeting.

### Child and Youth

#### Summary

The results of the consultation were very consistent over all the groups spoken to. The key issues of concerns were the need for more youth facilities and places for children to play, youth events and safety.

#### Hard to Reach Youth

Over the period of three nights Te Roopu Rangatahi and Youth Council attended two Hip Hop Nation events (organised by Council) and the Battle of the Bands finals (organised by Tear Fund). They took along video cameras and interviewed approximately 90 youths on their views on what Waitakere City needed for youth and what was good and bad about Waitakere City. Three clear issues emerged; the need for youth events, a place for youth to hang out and safety concerns. The last issue was a result of specific questions from the interviewers on their perceived safety in Waitakere City. The need for more youth events was strongly supported in the interviews. Many comments noted that it was a key way to get youth off the streets and keep them out of trouble. Following on from this was a need for a centre or place for youth to be able to hang out and do what they like to do.

### Youth Council

Generally the Youth Councillors were very positive about life in Waitakere. Their issues and concerns were consistent with issues identified in other youth consultation.

### Henderson High School Focus Group

The results from this focus group were very similar to other consultation undertaken with youth. The need for more hangout areas and leisure facilities clearly ranked as the number one priority for this group with the associated need for cheaper entertainment. The next most important priority was that of safety, with safer roads being specifically mentioned. Of note was the high priority for places for the elderly. Although in the initial brainstorming session many issues were raised around transport this failed to rank in the list of priorities.

### Sunnyvale Primary School

25 letters were received from students between the ages of 8 and 11. The issue of most concern was the need for more places for children to play like playgrounds, swimming pools, rocknasiums, theme parks, and skate parks. Also mentioned was the desire to have clean streams, in particular the need to clean up Millbrook Road Stream, and a wish to see more bush walks, particularly ones where bikes were allowed.

### Older Adults

A focus group for Older Adults was held attracting five participants. When asked to rank the statement 'Waitakere is a great place to live' all five participants ranked it eight indicating strong satisfaction with Waitakere City.

The key issue identified was that of mobility and transport within Waitakere City. It was considered essential for the well being of Older Adults that they have access to the services of the city. Therefore reliable, easily accessible transport is essential. This would allow Older Adults to remained active and social, and therefore have flow on benefits for their health and happiness. It is also noted that there was a preference for concessions over grants and funding, as the latter were perceived negatively as a form of handout.

### Pacific Peoples

Consultation was held in conjunction with the Pacific Island Advisory Board review meetings. The consultation was based on previous consultation from Our Future Today (1999). The key issues identified during that earlier consultation were:

- access to health and community services especially for low-income families;
- education and skills development;
- economic development for Pacific Peoples;
- caring for youth and elderly;
- a multicultural centre;
- proportional representation at the local level of government;
- widespread concern about the impact of user-charges on large low-income families.

The results of the current consultation showed these issues were still very relevant, with no new issues raised. The highest priorities in this latest round of consultation were:

- economic development including the development of the Pacific Island Business and Cultural Centre (PIBCC);
- education and skill development;
- youth issues.

It was suggested that Council assist in the development of economic ability, with education, skill development and the provision of increased business support seen as a means of supporting this. There was backing for economic development being culture based and grass roots, with support being voiced for the Pacific Island Business and Cultural Centre (PIBCC). Some Pacific Island Peoples expressed the importance of retaining a strong cultural identity including that of their individual Pacific Island nations. However, concern was expressed regarding the focus on the Pacific Island Business And Cultural Centre, and that not all people supported it. It was noted that the centre needed to grow slowly and that the entire focus of development should not be on it. Concern was also expressed at the perceptions of Pacific Island peoples, i.e. not everyone speaks the language, plays the drum and has a low income.

The consultation identified the need to provide opportunities for youth outside of formal education to enable them to develop practical skills. It was also important to provide opportunities for youth to learn skills from their elders and retain knowledge of their cultures. It was felt that more needed to be done for youth, for example a centre for them to gather and hang out, as well as organising talent quests and festivals to encourage their interests.

#### Chinese Community

Questionnaires were translated into Chinese and sent out to individuals, organisations, churches and restaurants. Eleven questionnaires were returned involving 32 participants. The questionnaires were based on the general public consultation format. Seven key issues were identified (education, local jobs, transport, protecting the environment, reduce waste, Council customer service and more facilities, parks, libraries etc) and respondents were asked to rank in priority order. Once ranked respondents were asked to spend \$1000 amongst these issues. An opportunity was then given for any general comments they might like to make. Education was clearly the issue of greatest importance to the respondents with particular emphasis on intermediate and high school education. Local jobs and transport were ranked 2<sup>nd</sup> and 3<sup>rd</sup>, with a focus on more Asian staff required at Council and a need to improve public transport respectively. Of note was the low ranking of reduce waste and protecting the environment which ranked 6<sup>th</sup> and 7<sup>th</sup> respectively

#### General Public

The same process as for the Chinese community was followed. Results were as follows:

Issue	Median spend	Median ranking	Total spent	No. of respondents to rank it 1st
Education	200	2	67875	118
Transport	200	3	52076	70
Local jobs	150	3	48030	59
Protecting the environment	150	4	42945	41

Issue	Median spend	Median ranking	Total spent	No. of respondents to rank it 1st
More facilities, parks, libraries etc	100	5	37150	17
Friendly Council/Council customer service*	50	7	16628	8

### Summary of Results

Education again was a clear top priority, followed by transport and local jobs. Reduce waste again ranked quite low although protecting the environment ranked as a medium priority for the general public.

### **Summary of written comments from General public**

#### Education

Comments were noted addressing education at all levels, with it highlighted that education should be supported throughout people's lives. Strong support was voiced for a tertiary institution to be developed within Waitakere City as well as the need for more pre-school services.

#### Transport

A strong need was voiced for improvements in the public transport system; more frequent services (more local buses - micro size), better connections between different modes of transport, simpler and standardised fare structure and the improvement in the condition of trains and buses.

#### Local Jobs

Comments focussed on Council providing support to encourage new industries into Waitakere City (including coaching and incentives). Residents saw the development of new businesses as an opportunity to teach skills to the unemployed and young; many comments identified the connection between the lack of local jobs and transport problems.

#### Protecting the Environment

Several points were made. Education was seen as a key means of furthering the protection of the environment, the importance of consulting and involving the community was highlighted as was the need for more planting and increased efforts in the removal of noxious weeds. Some noted the specific need to protect the Waitakere Ranges.

#### More Facilities, Parks, Libraries etc

Many comments considered that the focus should be on the improvement, upgrade and maintenance of the facilities that already exist. There was also a call for more facilities and parks for youth. There was good feedback on the Massey Library.

### Reduce Waste

Education as a means of reducing waste came through strongly in the community comments. Concerns were focussed generally around littering and recycling. There was some mention of the need for more inorganic collections not less.

### Friendly Council/Council Customer Service

It was noted that the Council needs to talk to the community and listen to what they are saying as well as communicate clearly what they are doing. Many positive comments were made about the Council.

### **Written Submissions**

The public were provided the opportunity to submit on the Strategic Review through the Annual Plan submission process. 117 submitters commented on approximately 267 issues. Submitters were provided with individual responses through the Annual Plan process. Précis of these issues were developed and categorized under the draft 10 Strategic Platforms.

<b>Strategic Platform</b>	<b>No. of issues</b>	<b>% of issues</b>
Urban and Rural Villages	103	39%
Transport and Communication	46	17%
Strong Innovative Economy	14	5%
Strong Communities	17	6%
Strong Democracy	21	8%
Green Network	30	11%
(Clean) Water	5	2%
Energy Cycle	0	0
Zero Waste	12	4%
Clean Air	0	0
Finance	14	5%
Other	5	2%

A high percentage of issues were centred around the Urban and Rural Villages Strategic Platform, though this may be the result of the varied nature of this platform. The other major areas of interest were Transport and Communication, Green Network and Strong Democracy. The key difference between this and other general public consultation undertaken was the high priority placed on the Urban and Rural Villages Strategic Platform (specifically city design and facilities) which ranked as a medium priority in other general public consultation.

The following is a summary of the key issues within the Strategic Platforms:

#### Urban and Rural Villages

Many issues were identified including:

Urban design - wanted to ensure that controls were placed on medium density housing and that the natural character of areas were not lost.

Facilities - various specific requests were forwarded, please see detailed comments folder attached.

Youth Facility - support was voiced for a facility for youth.

### Transport and Communications

Strong support was voiced for the continued development of the public transport system (specifically bus and rail), with comments noted about the need to provide for walkers and cyclists. Comments were also received on the need for road improvements in various areas of the city to reduce traffic congestion and that alternative road surface materials should be considered.

### Strong Innovative Economy

The majority of comments advocated that Council support the development of local business through user-friendly services and promotion. Specific activities to support this were mentioned; please refer to the comments summary folder with this report.

### Strong Communities

Comments were raised supporting various events, clubs and organisations. A few comments were received regarding the need for improved health services in Waitakere City.

### Strong Democracy

Issues covered included the need to further partnerships with other councils and organisations, the provision of information and support to new immigrants and comments on the Council set-up.

### Green Network

Comments were generally centred on the need for pest control (particularly in the Waitakere Ranges), support for the continued planting of native trees and need to protect the environment generally (particularly in the Waitakere Ranges).

### (Clean) Water

Comments included those for and against the introduction of user pays.

### Zero Waste

The large majority of comments were focussed on different means of reducing and recycling waste.

## **HOUSEHOLD CONSULTATION 2002 - SUMMARY**

Responses were received from 3,176 residents. The questionnaire asked whether residents wanted the Council to do "more", "the same" or "less" in respect of groupings of services, specific services and funding. Residents were also able to make comments.

The overall finding is that, apart from Transport, the majority wish the Council to do at least the 'same' as current in relation to the five groupings of services that were asked in the survey. (The categories of services were identified before the Strategic Platforms were developed.)

The priority rankings are:

- |    |   |                    |
|----|---|--------------------|
| 1. | Transport - easy to get around                  | (61% said do more) |
| 2. | Protecting the Environment                      | (42% said do more) |
| 3. | Strong Communities - live work and play locally | (37% said do more) |
| 4. | Urban Villages - vibrant and fun town centres   | (32% said do more) |
| 5. | Locally Governed                                | (28% said do more) |

When these results are reorganised into the ten strategic platforms developed by the Council the priority rankings are approximately:

1.	Transport & Communication	(60% said do more)
2.	Strong Innovative Economy	(53% said do more)
3.	Clean Water	(49% said do more)
4.	Zero Waste	(47% said do more)
5.	Green Network	(42% said do more)
6.	Urban & Rural Villages	(34% said do more)
7.	Active Democracy	(28% said do more)
8.	Strong Communities	(22% said do more)

There are eight specific services that the majority indicated the Council should 'do more':

- rail services (67%);
- more jobs locally (62%);
- strengthen the local economy (61%);
- bus services (58%);
- acting in partnership with residents (53%);
- the Green Network: streams and parks linked, protected and restored from the Waitakere Ranges to the sea (52%);
- clean and natural drinking water (51%);
- graffiti removal (51%).

There were no services that the majority wanted the Council to 'do less'. However, there are three results which had a significant minority, i.e. over 20%, who wish the Council to do less:

- public artworks (38%);
- parking enforcement (28%);
- rules and regulations (22%).

### **Funding**

There was strong support for rates to remain the same as current (65%), with 28% wanting less rates.

There was strong support that Government, Regional Council or Transit NZ should contribute more to funding of services (64%).

Views on user pays were varied: 45% want the same user charges as current, while 42% want more and 13% want less.

### **Waitakere City: Likes and Dislikes**

Almost a quarter of people who answered this question state they like the environment/ natural areas of the city or their suburb (22% made a comment, 13% of total sample). 10% like the positive atmosphere (6% total sample).

On the other hand, 8% would like less housing development/ dislike infill (5% of total sample).

Also, 8% wanted more/ improved public transport that is cheaper with better facilities (5% of total sample).

## COMPARISON MATRIX

Community consultation results and how they stack up against the Council's draft Strategic Platforms

	Urban and Rural villages	Transport and communications	Strong innovative economy	Strong communities	Strong democracy	Green network	(Clean) Water	Energy Cycle	Zero Waste	Clean Air
Maori										
Older Adult		●								
Pacific Peoples	●		●	●	●					
Child and Youth	●				●					
Chinese	○	●	●	○	○	○			○	
General public	○	●	●		○	○			○	
Written Submissions*	●	●	○	○	○	○	○		○	
Household survey	○	●	●	○	○	○	○		○	

### Key

- High priority ●
- Medium priority ○
- Low priority ○
- Not mentioned (blank)

**NB:** Up date will be available in 17 September meeting.

\* Priority was established through the number of submissions received and tone of comments.

### First Cut Gap Analysis

Below is a summary of the key issues identified for each community, and if and how they are addressed within the Strategic Platforms:

#### Maori

To be presented at the Council Meeting.

## **Child and Youth**

### Youth Events

This is not specifically allowed for in the Strategic Platforms though it was identified in the consultation as equally important as a youth centre. Currently no staff are specifically mandated to undertake this activity, so is undertaken based on individual staff interests. The development of youth events could be a means of providing a temporary solution to the needs of youth while a youth centre is being developed. By holding youth events at existing facilities it is possible to provide more localised and accessible events, which was also noted as important. A possible option would be to allocate part of the new events coordinator's time specifically towards youth events.

### Youth Centre/Places for Youth and Children

Included in the Strong Communities Strategic Platform. Strong support was shown for the development of a youth facility, particular one that was focused towards a space for teenagers to hangout and do what they want.

### Safety

This was linked specifically to safety on the streets and the lack of places and things to do. Addressing the issues above this will go some way towards addressing this issue. Safety is specifically addressed in Urban and Rural Villages and Transport and Communication Strategic Platforms

## **Older Adults**

### Transport and Mobility

This general need is covered within the Transport and Communication platform. However, no provision is identified for those with specific access needs e.g. the elderly and disabled. It is recommended the a specific focus is placed within this platform to ensure their needs are considered.

## **General Public**

### Education

This issue emerged as one of the major priorities for many in the community. Currently within the draft Strategic Plan it is provided for within the Strong Communities platform; through the development of skills of its citizens and working with education agencies to ensure standards. The community focus on education corresponds with work currently being undertaken within the Collaboration Forum and the strong focus on education in the development of banner goals. Support was also seen for the development of a tertiary institute in the City. This focus on education within the community would suggest the support of a strong Council role as a broker and advocate within the educational sector of the City.

### Transport

Provided within the Transport and Communication Platform. The focus in the consultation was very much on resolving the road congestion problems and providing better, more convenient public transport. One key issue identified was that the various modes of public transport must be interlinked and coordinated so that people were not stranded between modes.

### Local Jobs

This is covered within the Strong Innovative Economy. The community identified the link between more local jobs and the reduction in traffic congestion. Strong support was voiced for Council to play a lead role in encouraging the development of more local industry.

### Chinese Community

The results from the Chinese community followed that of the general public, though there was a specific mention of the need for more Chinese people to be working for the Council.

### **Pacific Peoples**

#### Economic Development and the Development of the Pacific Island Business and Cultural Centre

This is provided for within the Strong Innovative Economy, Strong Communities and Urban and Rural Villages.

### Education

Please see comments under General Public consultation.

### Youth Issues

Please see comments under Youth consultation.

## **CONCLUSION**

The consultation has been relatively extensive and although of a qualitative nature some very strong themes came through. The techniques used have ranged from the quick, structured formats for the general public (allowing for a greater number of participants) through to the more in-depth workshops format for specific communities such as Pacific Peoples, Older Adults and Maori. Previous consultation results were used as a basis for some of the consultation.

Although not measured specifically within the consultation it was clear that the majority of residents felt Waitakere City was a great place to live. Furthermore, positive comments regarding the Council ran through the consultation.

A brief gap analysis has been undertaken to analysis what direction the communities would like to see Waitakere City heading and how this compares to the direction identified in the Council's Draft Strategic Plan. In general the priorities of the community reflect those outlined in the Council's Draft Strategic Plan. Strong support was shown for the Council priorities on Transport and Communication and Strong Innovative Economy. Protection of the environmental was strongly supported but ranked as a medium priority for much of the community. Waste issues fell into a lower priority ranking.

What was clearly highlighted was that education was a major priority for many in the community including the important role that education should play in environmental and waste issues.

Three Strategic Platform topics were rarely, if at all, mentioned within the consultation. These were (Clean) Water, Energy Cycle and Clean Air. This potentially could indicate either little awareness in the community of these issues or their low priority.

The results of this consultation will be presented to Council at the 17 September meeting. Key staff will meet in mid September to further the gap analysis and these results and conclusions will be used to develop draft work programmes for Council consideration.

### **RECOMMENDATIONS**

1. That the information be received.
2. That Council consider the priorities indicated from the community consultation and look at options, through its Strategic Plan, to address key issues, including:
  - provide youth events;
  - provide for the specific needs of older adults and the disabled in the Transport and Communications platform;
  - consider the Council's commitment to education and its role as broker and advocate;
  - investigate how education can play a role in environmental and waste issues;
  - further investigate public opinion in the areas of Clean Water, Energy Cycle and Clean Air and the value or need for a public awareness campaign.

Report prepared by: Kim Morresey, Communicator, Strategic Group.



### **3 POTENTIAL PURCHASE AND DEVELOPMENT OF LAND IN HENDERSON**

This item will be considered in the Confidential Supplement of the agenda, and has been circulated to members separately with this agenda.



**PROCEDURAL MOTION TO EXCLUDE THE PUBLIC**

1. That the public be excluded from the following part of the proceedings of this meeting, namely: Potential Purchase and Development of Land in Henderson.

The general subject of the matter to be considered while the public is excluded, the reason for passing this resolution in relation of the matter, and the specific grounds under Section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of the matter to be considered.	Reason for passing this resolution in relation to the matter.	Ground(s) under Section 48(1)(a) for the passing of this resolution.
<ul style="list-style-type: none"> <li>• Potential Purchase and Development of Land in Henderson.</li> </ul>	<p>The withholding of information is necessary in order to:</p> <ul style="list-style-type: none"> <li>• enable the local authority holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).</li> </ul>	<p>That the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist.</p>

This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by Section 7(2)(i) of that Act which would be prejudiced by the holding of the relevant part of the proceedings of the meeting in public as follows:

- *The report contains information which if released would affect the Council's negotiations.*
2. That Mr Allan MacGregor, Waitakere Properties Limited and Mr Clyde Rogers, Enterprise Waitakere be permitted to remain at this meeting, after the public has been excluded, because of their knowledge of each of the matters to be discussed. This knowledge, which will be of assistance in relation to the matter to be discussed, is relevant to that matter because of background information and advice which will be required by the Council when assessing the options available to it and in explaining any decision to the Community.

