

June 2005

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Contact Details

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Next Newsletter

In 2005, an email newsletter will be sent out bi-monthly to keep you up to date with Collaboration Project developments

Waitakere Wellbeing Collaboration Newsletter

from Di Jennings, Wellbeing Collaboration Project Manager

Kia ora and Greetings Waitakere Collaborators!

Welcome to the June newsletter from the Waitakere Wellbeing Collaboration Project.

Collaboration Project Staff



Mark Allen & Di Jennings

Di Jennings is the Collaboration Project Manager and Mark Allen has been the Collaboration Project Advisor over the last six months. We make a great team - Di has a community/creative background and handles the overall management of the project and Mark has in-depth experience in local government and his focus is collaborative planning.

From July 2005, Mark will no longer be working for the Wellbeing Collaboration Project, but is moving to a new role as Strategic Plan Advisor for the Council. This role will include the development of a Waitakere City Plan that includes Council and government agency responses to community outcomes. Mark anticipates that this role will be closely linked to the Collaboration Project in terms of the ongoing alignment of planning processes in the city.

So it is not really goodbye, but it is an opportunity to thank Mark for his passion, drive and incredible skill in getting the Collaboration Project off the ground to the current status and level of activity that is represented in this newsletter.

Toddler Day Out 2005 - A HUGE Success!



Elaine Dyer & Cissy Rock

Toddler Day Out was a great example of collaboration in action. The event was coordinated by Cissy Rock from the Early Childhood "Call to Action" and Elaine Dyer from the Promoting Great Parenting strand of Te Korowai Manaaki - plus an army of enthusiastic volunteers from the community.

The outcome was not only a memorable day for the Waitakere community, but a wonderful example of the synergies that can be created from collective passion.

Attendance exceeded expectations - around 7,000 people attended throughout the day. Children and adults enjoyed a wide range of stalls and activities including early childhood options, positive parenting information, social services information - and heaps of fun activities for all. Cissy and Elaine would like to extend a big thank you to all who were involved.



Useful Websites

- Local **Partnerships** and Governance (LPG)
Research: www.lpg.org.nz
- The 2003 **Quality of Life Report** based on the 8 largest cities of NZ:
www.bigcities.govt.nz
- For the latest **census information** on Waitakere City, its suburbs, employment, ethnicity, employment & education:
www.waitakere.govt.nz/AbtCit/ps/index.asp
- Also available on the WCC Website is information on **Community Grants**:
www.waitakere.govt.nz/CnlSer/fn/index.asp
- An interesting site for **US Social Policy resources** and links to projects is:
www.libraries.cua.edu/irsocpol.htm
- Trying to find that central or local **Government agency** or service on the web? Try: www.govt.nz
- Community Net Aotearoa
www.community.net.nz

Communications

In addition to this hard copy newsletter, an email newsletter was sent out in April. From now on email newsletters will be distributed bi-monthly and a hard copy newsletter every six months. The Collaboration Project is also working with WADCROSS through the Information Technology "Call to Action" to develop a community website that will include key information and a dynamic meeting and events calendar.

Summits

- ↗ At the Wellbeing Summit in 2002 it was agreed that a collaboration focus was the best way forward for the wellbeing strategy for the next three years.
- ↗ At the 2004 Summit key stakeholders endorsed the progress and direction of the project and mandated two new "Calls to Action" - housing and information technology.
- ↗ The 2005 Summit being planned for October will be a time to review the last three years and decide the future direction of the Collaboration Project.

Community Outcomes and the Collaboration Project

The 2002 Local Government Act requires all councils to develop a process that enables communities to identify their aspirations or desired outcomes for the next 10 years. Mark Allen has been working with Annette Smithard from Waitakere City Council to develop and implement a consultation plan to identify community outcomes.

The next step will be for council and government agencies to identify their responses to the identified community outcomes. The Council's response will be outlined in the Long Term Council Community Plan (LTCCP). It is intended that a Waitakere City Plan be developed to include all responses (both council and government agencies) to community outcomes.

Some of the objectives of the community outcomes process are similar to those of the Collaboration Project. The 2005 Wellbeing Summit will be an opportunity to consider if aspects of these two processes can be aligned in the future. If this transpires, it will be important that the integrity of the Collaboration Project is maintained and that the community sector continues to feel ownership of the process.

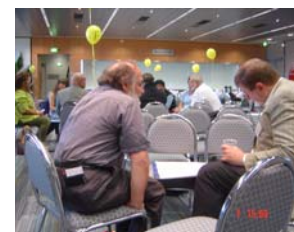
Collaborative Planning

Over recent months, Mark's part-time focus has been on brokering links between planning processes. This has been in three areas:

- ↗ Community outcomes (ensuring the current collaborative initiatives and work is included in the process).
- ↗ Sub-regional health conversations (starting to link the Waitemata District Health Board to the Rodney District Council, North Shore City Council and Waitakere City Council towards a coordinated community outcomes process).
- ↗ Housing Strategy (assisting the Council in the development of a Housing Strategy partner engagement plan).



Upper: Wellbeing Summit 2002; Lower: Wellbeing Summit 2004



Community Outcomes Consultation - May 2005

Key Dates

WADCOSS Network Meetings
Wednesday 22 June
Wednesday, 24th August
Wednesday, 26th October
12.15pm to 2pm

Waitakere Community Resource Centre
8 Ratanui Street, Henderson

Early Childhood Call to Action Show Case and Website Launch
6 July, 9.30 am—11.30 am
8 Montel Avenue, Henderson

“Calls to Action” Summary

The following is a brief summary of the work currently being undertaken through the nine “Call to Action groups”.

1. **Everyone in Waitakere has access to affordable, appropriate housing (identified at the 2004 Wellbeing Summit)**

This is a very active “Call to Action” - three strands and working groups have emerged:

↪ Production of a **Waitakere City Sustainable Housing Plan**

Convened by Di Jennings Collaboration Project Manager
Email: di.jennings@waitakere.govt.nz
Phone (09) 836-8000 ext 8165

↪ **Secure Home Tenure**

Four projects have been identified, one has been completed. A sub group of the Secure Home Tenure working group has been established and is working on financial literacy issues. Another group is developing a tenants advocacy service proposal.

Convened by Lisa Howard-Smith, WADCOSS
Email: lisa@wadcross.org.nz
Phone: (09) 818-6233

↪ Promotion of **Third Sector Housing** (including emergency and specialist housing).

The Friendship Centre Trust recently hosted a forum about third sector housing in the UK with Neil Millar from Rodney District Council as a guest speaker.

Convened by Lisa Woolley, Friendship Centre Trust
Email: lisa.geb@ihug.co.nz
Phone: (09) 813-1754

2. **“Infotech” is used by organisations to support the outcomes of wellbeing and collaboration (identified at the 2004 Wellbeing Summit)**

Two strands have emerged:

(a) Communication

- Development of a community website. A questionnaire has been sent out to key stakeholders to ascertain needs of community organisations.
- Dynamic community events calendar: This is in development and will be sited under the Waitakere Online portal (www.waitakereonline.co.nz). This promises to be a very useful meeting and event planning tool.

Convened by Louise Dunn, WADCOSS

Email: louise@wadcross.org.nz

Phone (09) 838-7103

(b) Capability of organisations

Bevis England from the Workraft Trust has developed a plan and funding proposal to increase information technology capability in the community sector.

Convened by Bevis England

Email: bevis@telework.co.nz

Phone: (09) 811-8024



Lisa Howard-Smith
WADCOSS



Lisa Woolley
Friendship Centre Trust



Louise Dunn
WADCOSS

Key Dates

WAVES/WADCOSS/HEALTHLINK
Winter Forums

"Presenting the Local Services Mapping Project"

Thursday, 4th August

1—3 pm

Activity Room 2

Kelston Community Centre

Awaroa Road

Kelston

"Your Feedback on the Project"

Wednesday, 24th August

11.30 am to 2.30 pm

Activity Room 2

Kelston Community Centre

Do you want to join the Aotearoa Network Mailing list for ethnic communities and those supporting ethnic communities?

<http://www.edemocracy.co.nz/aen>

"Calls to Action" Summary ... Continued

3. Every Child has access to quality, early childhood education

- ✉ Toddlers Day Out 2005 - A huge success (see story Pg 1).
- ✉ Early Childhood Education Strategy being developed.
- ✉ Currently launching an on-line database of ECE services in Waitakere – "ECE Express". www.ece-express.co.nz
- ✉ Big Breakfast Bash with guest speaker, Irene de Haan, led a discussion on family resilience.
- ✉ Currently enjoying a close working relationship with the Promoting Great Parenting Strand of Te Korowai Manaaki – looking at supporting the function of the family and the role family play in early learning experiences.
Convened by Cissy Rock
Email: rockpom@xtra.co.nz Phone: 027-425-2679

4. Every new migrant or refugee in Waitakere City settles successfully

- ✉ New Out West (NOW) working group continues to meet monthly on the fourth Thursday of the month between 1:00pm - 2.30pm in the Totara Room, Civic Centre, 6 Wai-pareira Ave - except for the October meeting which will be at the Waitakere Community Resource Centre.
- ✉ A proposal has been developed for Department of Labour funding to establish a Settlement Support initiative in Waitakere City that will facilitate access to appropriate information and to responsive mainstream services.
- ✉ Refugee Settlement Work Stream established to consider issues and solutions for settling refugees in Waitakere.
- ✉ Ongoing consideration of priority settlement issues and monthly report back on progress/discussions/outcomes
Convened by Monica Sharma, Waitakere City Council.
Email: monica.sharma@waitakere.govt.nz
Phone: 836-8000 ext 8417

5. Every student leaves school with a plan

After having her beautiful baby Noah, Tania Jones has returned on a part time basis.

As part of a programme of looking to the future, the steering group has been spending a major part of the meetings on information sessions. Recent sessions have focused on the implications of the recent research on skills demand by Massey University and most recently and the important role migrants have in contributing to our addressing the City and country's skill shortage. Both were substantially informed by Professor Spoonley of Massey University and his team. The next session will be hosted by Waitakere City Council and will be focused on the future growth of Waitakere City.

Other key focus areas include the young enterprise scheme, the evaluation of the Senior Student DVD and collaborative projects within the Private Training Enterprise sector, including UNITEC.

Email: tania@enterprisewaitakere.co.nz



Monica Sharma
Partnerships & Advocacy
Leader: New Migrants



Ranui Refugee Day Celebration
July 2004



Tania Jones
Waitakere Employment and
Skills Project Coordinator

Key Dates

Waitakere HealthLink Public Forums

14 July 11.30am - 1.30pm

1 August, 11.30am - 1.30pm

At Kelston Community Centre

Older Adult Wellbeing Network "Transport & Isolation"

24 June, 11.30am - 1.30pm

Totara Room,

Waitakere City Council

"Information"

5 August, 11.30 am—1.30 pm

Glen Eden Library

New Out West Meetings

23 June

28 July

25 August

29 September

20 October

24 November

1:00pm - 2.30pm

Totara Room,

Waitakere City Council

"Calls to Action" Summary ... Continued

6. Violence Against Women is Reduced

- ↪ Home visitor training: interviews are completed and ready to employ trainer.
- ↪ Stocktake re organisations training needs completed.
- ↪ Multi-agency project: readvertised for "multi-agency DV Liaison Worker".
- ↪ Case Management meetings: discussions being undertaken re. identifying a lead agency. Convened by Helen Jones, West Auckland Anti Violence Services (WAVES)
Email: wavesnetwork@xtra.co.nz Phone: (09) 838-4834

7. Developing a Culture of Inclusion

- ↪ Inclusion Checklist developed.
- ↪ Waitakere City Charter of inclusion developed and currently being presented to Community Boards and Council for endorsement.
Convened by Pat Culham, Waitakere Disability Information Network (DIWN)
Email: diwn@ihug.co.nz Phone: (09) 836-1609

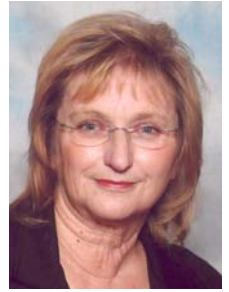
8. Schools and Community Working Well Together to Achieve Better Educational and Community Outcomes

- ↪ A working group was established and met throughout 2003.
- ↪ Progress on this "Call to Action" has been slow, but agreement from Waitakere Education Sector Trust to convene the working group is a positive step forward.
- ↪ Currently planning a forum/conference with guest speakers to inform debate and consideration of potential projects. Convened by Adel from Waitakere Education Sector Trust (WEST).
Email: maxdel@actrix.co.nz Phone: (09) 829-2985

9. Te Korowai Manaaki

- ↪ Promoting Great Parenting (PGP) working with both Violence Free Waitakere and the Early Childhood Call to Action.
 - * Through June offering a set of free MSD SKIP one day training courses for people who work with parents. Phone 837-4849 or email VFW1@xtra.co.nz for more information.
 - * Coordinated Toddlers Day Out and Great Parenting Fair 2005 together with ECE Call to Action.
 - * Developing a Great Parenting Campaign for Maori and Pacific Communities.
 - * Calling a fathering forum to explore ways of supporting fathers to get involved and re-engaged with their unique role in parenting.

Convened by PGP strand of Te Korowai Manaaki:
Elaine Dyer, Violence Free Waitakere
Email: elainedyer@clear.net.nz Phone (09) 416-8774



Helen Jones
West Auckland Anti Violence Services



The Culture of Inclusion checklist was developed for meeting organisers



Adel Salmanzadeth
Waitakere Education Sector Trust



Great Parenting Service Providers Forum

Conferences

"Ourselves, Our Communities, Our World" 2005 National Local Authority Community Development Conference
21-23 September 2005,
New Plymouth
www.newplymouth2005.com

The Many Faces of Abuse
10-12 August 2005,
Auckland
www.imaginebetter.co.nz

International Conference on Engaging Communities
14-17 August 2005
Brisbane, Australia
www.engagingcommunities2005.org

Public Health Association Conference 2005
"Making the Links for Public Health"
6-8 July 2005, Wellington
www.pha.org.nz

Pan Pacific Regional HIV/AIDS Conference,
25-28 October 2005, Auckland
www.panpacifichivaids05.net.nz

Sustainable Business Network Conference & Expo
"Sustainability is Core Business Getting in Step"
12 & 13 October, Aotea Centre
www.sustainable.org.nz

Urbanism Down Under, Wellington
18-20 August
www.wellington.govt.nz/services/urbanism/downunder

Child Abuse & Neglect 10th Australasian Annual Conference
14-16 February 2006, Wellington
www.nzpvc.org.nz

Problem Gambling Conference
27-30 July
Auckland
www.cgs.co.nz

"Calls to Action" Summary ... Continued

The Te Korowai Manaaki strands below are all convened by Ngaroimata Reid. Email: Ngaroimata@reiddesign.co.nz
Phone (09) 834-8174

- ↗ Raising community awareness about the importance of first 5 years – working with Waitakere Police.
- ↗ Working with Reduction of violence "Call to Action" on Home visitor training in family violence prevention.
- ↗ Mental wellbeing of parents: Project plan developed
* New project leader being sought.
- ↗ Maori caucus: working with Tu Wahine Trust.
* Initiated a 'wananga' and provide ongoing advice to Steering Group and projects.
* Developing a Maori Service Providers Network.
- ↗ Pacific island caucus: (Ataata o le Taaeo)
* Currently developing the media plan for the development of multi-strategy radio campaign.
- ↗ Locality – based project:
* Ongoing leadership and advocacy to WCC to complete the feasibility study for a location.
- ↗ Development of Collaborative practice protocols.

The Future of the Collaboration Project

A paper re. the future of the Wellbeing Collaboration Project has been prepared by Mark Allen and was endorsed by the Collaboration Strategy Group in June. To view this paper go to Council's website:

www.waitakere.govt.nz/ourpar/collab.proj.asp

Social Enterprise

What is it? Social enterprise involves the creation of independent funding streams by community organisations through enterprise activity to enable further development and sustainability through financial independence.

In 2004, Di Jennings visited social enterprises in the UK on a study trip. Since she returned she has been making regular presentations in Waitakere and beyond about social enterprise in the UK and its relevance to the NZ environment. A group of social enterprise enthusiasts has been meeting regularly to encourage social enterprise in Waitakere.

Whilst this concept is relatively new to Aotearoa, there are many examples emerging here in an adhoc way. The Collaboration Project is working with UNITEC to carry out some initial research to scope social enterprise activity in New Zealand.

At the Innovation Seminar held at Westsmart in May to celebrate Innovation Week, a number of presentations were made about social enterprise and the development of business-community partnerships. The interest and momentum around social enterprise continues to grow...



Te Korowai Manaaki
Great Start Launch



Ngaroimata Reid & son



Di Jennings visits a
housing park development
in London

Updated Acronyms Directory

- ◆ PTS
- ◆ PTE's
- ◆ PIAB

It can all get pretty confusing. An updated acronyms directory has been posted on the Wellbeing Collaboration Project webpage of the Waitakere City Council website
www.waitakere.govt.nz

Community Wellbeing Forum

Wednesday,
27th July
9.30 am - 12 noon
Followed by a
light lunch
Kelston Community
Centre

Hot News

Youth
Horizons
Come to
Henderson

Asset Based Community Development

The key to social enterprise success is the development of an asset base. Man Alive in Waitakere City is a good example of this - they have just purchased a property alongside their current premises in Edmonton Rd that they intend to let to community organisations.

Another example is the Ranui Action Project (RAP). RAP bought their house in 2003 and it is a valuable and appreciating asset. This has enabled them to locate an increasing number of new health services in Ranui including the Diagnostic Medlab.

Community Enterprise Fund

Work and Income is now providing funding for community organisations to establish community employment activities. These grants replace the Community Employment grants that were available through the Department of Labour.

John Robinson, Community Labour Market Development National Manager, says that the grants will help community organisations implement projects that provide skills or opportunities for people who are finding it hard to find employment. Go to www.workandincome.govt.nz for more information.

Community Wellbeing Forum: What is Happening?

The Community Wellbeing Network (CWN) has not met since 2004. An increasingly busy and collaborative community sector led to dwindling numbers at this forum and a review of the CWN was carried out. A meeting was called to discuss the review outcomes in February, but insufficient numbers attended to enable any decisions to be made.

An important role for the CWN is mandating representatives onto the Collaboration Strategy Group, the governance group for the Collaboration Project. A meeting is being planned for 27 July to consider the recommendations from the review of the CWN and decide upon the way forward for this important community forum.

Youth Transition Services Comes to Waitakere

- ↪ The Waitakere Youth Transition Service and the Waitakere community are setting up a new service for young people aged 15-17 who have left school, are leaving school or are thinking about leaving school.
- ↪ The aim of the service is to connect young people with options and opportunities in education, training and work to develop their potential and help young people plan a career pathway that fits them.
- ↪ The WYTS will be provided by the Youth Horizons Trust. Youth Horizons works with children, young people, their families/whanau and the communities in which they live, with an underlying philosophy that young people should be empowered to fully participate in family/whanau and community activities. For more information contact Darryl Bishop
Email: darrylb@youthorizons.org.nz
Phone: (09) 573-0954
Or check out this website www.youthorizons.org.nz



The Ranui Action Project House - a community owned asset



Project Twin Streams (PTS)

PTS weaves together the restoration of 125 kms of stream in the Opanuku and Swanson Catchments with the development of healthy, sustainable families, whanau and communities. This requires looking beyond the stream restoration to a sustainable community development approach that includes, promotes and fosters the inter-connectedness of economic, social, cultural and environmental well-beings. Local ownership is being achieved through engagement of six locality-based community organisations to develop Project Twin Streams in their neighbourhoods. To date, two community contracts have been signed: Te Ūkaipō Mercy (working closely alongside Ranui Action Project) and WADCOSS in the Henderson area.

To ensure Project Twin Streams becomes more community driven, PTS have contracted WADCOSS to do the initial community engagement with local communities in the Twin Streams catchment to determine the best ways of engaging with communities to develop community contracts. Meredith Youngson has been contracted by WADCOSS as a Community Broker to progress this. Project Twin Streams is a demonstration project for Sustainable Communities. Through this partnership funding has been targeted to employing a Community Arts Worker (Janet Holt) to work with the contracted community organisations to develop creative ways of engaging with PTS and re-building peoples relationship back to the stream.

Jenny.Chilcott@waitakere.govt.nz

ACE Learning Space

Waitakere City has high rates of unqualified school leavers, low adult literacy levels, increasing numbers of people for whom English is a second language and many of the associated poor social outcomes. Unfortunately it has always been very difficult to attract those groups who would most benefit from continuing education by the more traditional means of advertising and promotion. New Zealand has fallen behind many countries in finding innovative methods of attracting people back into learning after they have left the compulsory education system. There is a need to develop ways of encouraging people who may not have had good prior learning experiences to make the most of the many opportunities for ongoing learning in Waitakere City.

ACE Space will provide a new and exciting “gateway” to learning opportunities in the city that is user friendly and accessible and will hopefully increase both the numbers and range of people accessing further learning. ACE Space has recently become an incorporated society, held its first AGM and elected a management committee. They are currently in the process of looking for a main street shop front location in Henderson and anticipate having their doors open for business by early July.

Community Law Centre Coming to Waitakere

Free legal services for Waitakere based on a community development model are about to commence. There is funding to employ a coordinator and legal staff and hopefully law students will also be involved. The service will be located in a Henderson shop front and outreach clinics will also be established. It is anticipated that the service will open around June 2005. Contact Sue Dodds, Phone: (09) 836-8000 ext 8438

Email: sue.dodds@waitakere.govt.nz



Meredith Youngson
Project Twin Stream



A learning space
environment



Sue Dodds is the
contact for the new
Community Law
Service