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## Useful Websites

- Local Partnerships and Governance (LPG)  
Research: [www.lpg.org.nz](http://www.lpg.org.nz)
- The 2003 Quality of Life Report based on the 8 largest cities of NZ:  
[www.bigcities.govt.nz](http://www.bigcities.govt.nz)
- For the latest census information on Waitakere City, its suburbs, employment, ethnicity, employment & education:  
[www.waitakere.govt.nz/AbtCit/ps/index.asp](http://www.waitakere.govt.nz/AbtCit/ps/index.asp)
- Also available on the WCC Website is information on Community Grants:  
[www.waitakere.govt.nz/CnlSer/fn/index.asp](http://www.waitakere.govt.nz/CnlSer/fn/index.asp)
- An interesting site for US Social Policy resources and links to projects is:  
[www.libraries.cua.edu/irsocpol.htm](http://www.libraries.cua.edu/irsocpol.htm)
- Trying to find that central or local Government agency or service on the web? Try:  
[www.govt.nz](http://www.govt.nz)

## Email newsletter from Di Jennings, Wellbeing Collaboration Project Manager

Kia ora and greetings Waitakere Collaborators,

Welcome to the first bi-monthly newsletter from the Waitakere Wellbeing Collaboration Project.

### Staffing

I have now been in this role for around three months and have started to settle. It is a fantastic job and I love it!

Mark Allen is still around as Collaboration Project Advisor. Mark's focus is on collaborative planning and I am managing the project and have an overview of the calls to action.

My previous position was Project Manager for Ranui Action Project. That was a really exciting journey and the Collaboration Project feels equally as innovative, but the playground is just a bit bigger!

### Communications

In addition to bi-monthly email newsletters, a hard copy Collaboration Newsletter will be ready for distribution in April. The Collaboration Project is also working with WADCROSS through the 'InfoTech' Call to Action to develop a dynamic meeting and events calendar and a centralised site for key information and resources.

### New look for the project

The project has a new logo that shows the three way partnership between the community, council and government— see above.

### Summits

- At the Wellbeing Summit, in 2002, it was agreed that collaboration was the best way forward for the Wellbeing process for the next few years.
- The 2004 Wellbeing Summit was an opportunity to check in that the Collaboration Project was still aligned with stakeholders' expectations. Two new calls to action emerged from this Summit: Housing and Information Technology (Infotech).
- The 2005 summit being planned for October will be a time for a major review and a decision about where to from here.

### Collaborative Planning

The Collaboration Project has created opportunities to better align council planning processes with those of key external partners. Mark has been working with the Council and its partners to develop shared planning processes that can be linked to the community outcomes process.

### Community Outcomes and the Long Term Council Community Plan

The Local Government Act 2002 requires all councils to develop a process that enables the community to identify their desired outcomes. The Collaboration Project Strategy Group is working with Council to develop a process for identification of community outcomes that will feed into the Council's Long Term Council Community Plan.



Di Jennings,  
Wellbeing Collaboration  
Project Manager



Upper: Wellbeing Summit  
2002; Lower: Wellbeing  
Summit 2004

## Next Newsletter

In 2005, an email newsletter will be sent out bi-monthly to keep you more up to date with Collaboration Project developments

## Contact Details

For enquiries on the project or to receive this newsletter or the bi-monthly newsletter, please contact:

*Di Jennings,*

*Wellbeing Collaboration  
Project Manager:*

*Phone: 836 8000 x 8615*

*Mobile: 021 340 756*

*Email: [di.jennings@waitakere.govt.nz](mailto:di.jennings@waitakere.govt.nz)*

## Calls to Action

The following is a brief summary of the work being undertaken through the seven 'Call to Action' Groups.

### 1. Everyone in Waitakere has Access to Affordable, Appropriate Housing

Three objectives/project areas have emerged; there are different conveners for each of the three objectives:

- Production of a Waitakere City Sustainable Housing Plan - convened by Di Jennings Collaboration Project Manager. Email: [di.jennings@waitakere.govt.nz](mailto:di.jennings@waitakere.govt.nz)  
Phone: (09) 8368000 ext 8165
- Increased access to secure home occupancy - convened by Lisa Howard-Smith, West Auckland District Council of Social Services (WADCOSS). Email: [collab@xtra.co.nz](mailto:collab@xtra.co.nz)  
Phone (09) 8387903
- Promotion of third sector housing - including emergency and specialist housing - convened by Lisa Woolley, the Friendship Trust. Email: [lisa.geb@ihug.co.nz](mailto:lisa.geb@ihug.co.nz)  
Phone: (09) 818 6233

### 2. 'Info Tech' is used by Organisations to Support the Outcomes of Wellbeing and Collaboration

- Interface with Waitakere portal development
- Developing a dynamic website through WADCOSS for better communication between agencies Growing 'Info Tech' capability in the community sector
- Convened by Louise Dunn, WADCOSS.  
Email: [wadcoss2@xtra.co.nz](mailto:wadcoss2@xtra.co.nz) Phone: (09) 8387103

### 3. Every Child has Access to Quality Early Childhood Education

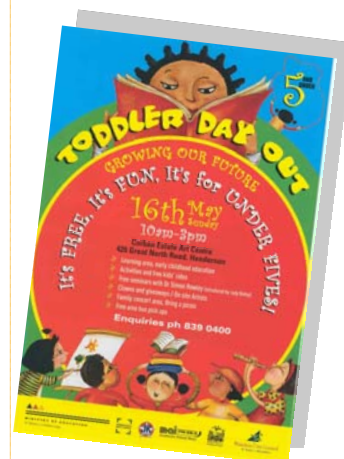
- ECE Express ( website) being developed
- Toddlers Day Out was held on Sunday 3rd April 2005
- Working with Te Korowai Manaaki regarding the Celebrating Waitakere Children project
- Convened by the Cissy Rock, Early Childhood Education (ECE) Coordinator. Email: [rockpom@xtra.co.nz](mailto:rockpom@xtra.co.nz)  
Phone: 027 4252679

### 4. Every New Migrant or Refugee to Waitakere City Settles Successfully

- New Out West ( NOW) established
- Waitakere Ethnic Board ( WEB) established
- Working with New Zealand Immigration Service and CABs to provide a settlement service
- Convened by Monica Sharma, Waitakere City Council Partnerships and Advocacy Leader for new migrants. Email: [monica.sharma@waitakere.govt.nz](mailto:monica.sharma@waitakere.govt.nz)  
Phone: (09) 8368000 ext 8417

### 5. Every Student Leaves School with a Plan

- Massey University skills demand research released
- CD produced to inspire and educate school leavers about Waitakere employment opportunities produced and distributed to schools
- Youth Horizons Trust selected as the Youth Transitions Service lead provider
- Convened by Tania Jones, Waitakere Employment & Skills Project Coordinator. Email: [tania@enterprisewaitakere.co.nz](mailto:tania@enterprisewaitakere.co.nz)  
Phone: (09) 837 1855



The Toddler Day Out poster 2004



Monica Sharma, Partnerships & Advocacy Leader: New Migrants



Tania Jones, Waitakere Employment & Skills Project Coordinator

## Key Dates

Culture of Inclusion Call to Action Meeting

WADCOSS

11am Tuesday 29 March

Schools and Community Call to Action Meeting

WADCOSS

2pm Wednesday 30 March

TODDLER DAY OUT

Corban Estate

Sunday 3 April

Collaboration Strategy Group meeting

Council, Waipareira Ave

9.30am to 12.30pm

Wednesday 6 April

Te Korowai Manaaki Meeting

22 Moselle Ave

9.30am Tuesday 26 April

New Out West Meeting

WADCOSS

1pm Thursday 28 April

WADCOSS Network meeting

WADCOSS

12.15pm to 2pm

Wednesday 27 April

Te Korowai Manaaki Meeting

22 Moselle Ave

9.30am Tuesday 24 May

New Out West Meeting

WADCOSS

1pm Thursday 26 May

WADCOSS Network meeting

WADCOSS

12.15pm to 2pm

Wednesday 22 June

Te Korowai Manaaki Meeting

22 Moselle Ave

9.30am Thursday 28 June

New Out West Meeting

WADCOSS

1pm Thursday 30 June

## Calls to Action ...continued

### 6. Reduction of Violence against Women and Children

- 'Collaborative Initiatives' funding agreement developed
- Social worker being employed through WAVES to support repeat family violence victims
- Document clarifying service delivery roles for domestic violence workers being developed
- Case management meetings initiated
- Working with Te Korowai Manaaki home visitor training programme
- Convened by Helen Jones, West Auckland Anti Violence Services (WAVES) Email: [WAVESNETWORK@xtra.co.nz](mailto:WAVESNETWORK@xtra.co.nz) Phone: (09) 8384834

### 7. Developing a Culture of Inclusion in Waitakere City

- Convened through the Disability Waitakere Information Network (DWIN)
- Draft Waitakere City Charter developed
- Advocacy for training for inclusiveness e.g. disability awareness training
- Convened by Pat Culham, Coordinator, Disability Information Network Email: [diwn@ihug.co.nz](mailto:diwn@ihug.co.nz) Phone: (09) 8361609

### 8. Schools and Community

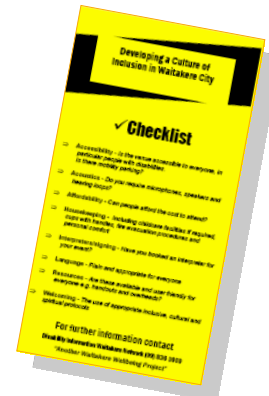
- Progress of this call to action has been slow to date, but a meeting in February brought fresh energy and new direction. Working with the Waitakere Education Sector Trust (WEST) to progress
- Currently convened by Di Jennings Collaboration Project Manager Email: [di.jennings@waitakere.govt.nz](mailto:di.jennings@waitakere.govt.nz) Phone: (09) 8368000 ext 8165

### 9. Te Korowai Manaaki (Great Start for children aged 0 to 5 years)

- Working with violence reduction strand
- Training for home visitors: a stocktake of home visitors is being undertaken and information packs developed and disseminated to doctors and nurses
- 'Promoting Great Parenting' forum for service providers was held in November 2004 'Great Parenting' Expo in 2005 being planned to coincide with 'Toddlers Day Out'
- First 5 years Promotion: billboard and media campaign, posters and pamphlets have been developed for police and public use
- Maori and Pacific Caucuses established
- Governed through its own independent steering group involving representatives of stakeholder agencies
- Convened by Ngaroimata Reid, Coordinator e Korowai Manaaki Email: [ngaroimata@reiddesign.co.nz](mailto:ngaroimata@reiddesign.co.nz) Phone (09) 8348174

## Social Enterprise

Last year I visited Britain to check out sustainable community development initiatives and returned inspired about the role that social enterprise could play in Waitakere. Social enterprise involves the creation of independent funding streams by community organisations through enterprise activity to enable further development and the provision of social outcomes. Social enterprise can also provide alternative 'sustainable' funding sources that could help break the relentless search for grant funding and could have extensive implications for additional delivery locally. It has the potential to underpin all of the calls to action through building capacity and sustainable funding opportunities in the community sector. Who knows, social enterprise could fund collaboration work in the future! There is an opportunity for Waitakere to lead the way in this work regionally. Watch this space for further developments....



The Culture of Inclusion checklist was developed for meeting organisers.



The Great Start Launch, in 2003, was a colourful affair.



Di Jennings visits a housing park development in London.

## **Waitakere Online** [www.waitakereonline.co.nz](http://www.waitakereonline.co.nz)

Waitakere Online was officially launched in July 2004. The new portal delivers increased links to relevant web sites and it is envisaged that it will provide an umbrella for new websites. The site was established with the Council being the key stakeholder and owner of the site during the incubation phase. The Council is currently scoping options re the management of this site in the long term.

## **Waitakere Wellbeing Report 2004**

The 2004 Wellbeing Report has provided one baseline report that brings together information from a range of agencies. The report can be used by agencies, both individually and collectively, to reduce duplication as well as allowing group research to focus on specific areas. The Wellbeing Report is available online on the council website: [www.waitakere.govt.nz](http://www.waitakere.govt.nz)

## **The Potential of Partnership (Local Partnerships and Governance Research)**

This research carried out by David Craig and Megan Courtney is a must read for people involved in partnership and collaboration work. It explores the meaning and practical application of collaboration and partnership, some of the lessons learned in Waitakere in recent years and makes a number of recommendations for the future. You can find this work online at: [www.lpg.org.nz](http://www.lpg.org.nz)



## **ACE Learning Space**

New Zealand has fallen behind many countries in finding innovative methods to attract people back into learning after they have left the compulsory education system. We need to encourage people, who do not have good prior learning experiences, to make the most of the many opportunities for ongoing learning. Waitakere has high rates of unqualified school leavers, low adult literacy levels, increasing numbers of people with English as a second language and many associated poor social outcomes. It has always been difficult to attract those groups who would most benefit from continuing education through traditional advertising and promotion. ACE Space will provide a new and exciting "gateway" to learning opportunities that is user friendly and accessible and hopes to increase both the numbers and range of people accessing further learning. It has recently become an incorporated society with an elected management committee. It is currently looking for a main street shopfront location in Henderson and anticipates opening for business by early July. Contact Dorothy McGray Phone (09) 8371471. Email: [waitakere.wea@xtra.co.nz](mailto:waitakere.wea@xtra.co.nz)

## **Community Law Service coming to Waitakere**

Free legal services for Waitakere based on a community development model are about to commence. There is funding to employ a coordinator and legal staff and hopefully law students will also be involved. The service will be located in a Henderson shop-front and outreach clinics will be established. It is anticipated that it will open around June 2005. Contact Sue Dodds Phone (09) 836 8000 x8438 Email: [sue.dodds@waitakere.govt.nz](mailto:sue.dodds@waitakere.govt.nz)



Sue Dodds is the contact for the new community law service

## **Education for Sustainable Development**

This is the International Decade for Education for Sustainable Development. The Council are developing a new initiative that will engage young people in the work of council and citizenship education. The aim of the project is to work with schools to educate young people about creating a sustainable future and to involve them in the development of their city.

Contact Linda Dunbar Phone (09) 836 8000 x8930

Email: [linda.dunbar@waitakere.govt.nz](mailto:linda.dunbar@waitakere.govt.nz)

## **Hot News**

ACE Learning Space

Community Law Service coming to Waitakere

Education for Sustainable Development